

User Manual

Red Light Toothbrush Charging Travel Case





Intended Purpose

BON CHARGE Red Light Toothbrush Charging Travel Case™ is designed exclusively for use with the BON CHARGE Red Light Toothbrush™. It provides secure protection for the toothbrush handle and interchangeable brush heads while also functioning as a convenient charging dock for travel and on-the-go use.

Device Description

The BON CHARGE Red Light Toothbrush Travel Case is a purpose-designed storage and transport solution for the Bon Charge Red Light Toothbrush.

The case features a rigid protective housing that securely holds:

- 1 × toothbrush handle (body)
- 2 × toothbrush heads

The design incorporates USB-C pass-through charging, allowing the toothbrush to remain stored inside the case while connected to a charging cable. The compact and protective structure helps safeguard the toothbrush during transport and storage.

NOTE: This device is not equipped with a standalone battery. Therefore it does not act as a power bank that holds its own charge.

Important Safety Information

- Keep out of reach of children.
- **DO NOT** allow water to get into or around the case. Keep dry at all times.
- This device is designed for use with a standard USB charger (DC 5V/1A). Fast-charging USB adapters may damage the product. Only use the USB cable supplied.
- **DO NOT** submerge in water or use in wet environments.
- Follow the instructions for use of the BON CHARGE Red Light Toothbrush



Contents

- 1 x Red Light Toothbrush Charging Travel Case
- 1 x USB Charging Cable (USB-C to USB-C
with USB-A adapter dongle)
- 1 x User Manual

Charging

Product Features

- Fully charges in 2-8 hours.
- Allows the toothbrush to be charged for up to 4 weeks with twice-daily 2-minute use.

Charging Instructions

1. Ensure the toothbrush is turned off, clean and dry.
2. Gently pull the toothbrush head to separate it from the toothbrush handle.
3. Place the toothbrush and toothbrush head into the charging case and close the lid.
4. Plug the USB-C end of the provided charging cable into the base of the travel case and connect the USB-A/USB-C end of the cable to a USB power source (USB charger not included).

Charging Indicator (Toothbrush)

The white LED indicator on the toothbrush will flash while charging and remain solid when the battery is fully charged.

- Charging: flashing WHITE.
- Charged: solid WHITE.

Parameters

Rated Voltage: DC 3.7V

Waterproof Level: IP22

Material: PC+ABS

Dimensions: 218 mm x 69 mm x 45 mm

Charging port: USB-C

Charging cable: USB-A/C to USB-C

Charging cable length: 1 m

The white LED indicator on the toothbrush will flash while charging and remain solid when the battery is fully charged.

Warnings

- **DO NOT** place wet toothbrush/heads into the case as there is risk of water damage.
- **DO NOT** use if device is damaged, dropped, or malfunctioning.
- **ONLY** use accessories supplied or approved by the manufacturer.
- **DO NOT** attempt to repair, modify, or disassemble. No serviceable parts inside.
- **DO NOT** submerge in water or charge near water.
- **DO NOT** use harsh chemicals or abrasive cleaning agents.
- **DO NOT** use abrasive tools or materials (e.g., steel wool).

Danger (Electric Shock Risk)

- **DO NOT** charge with wet parts (toothbrush/heads) in the device.
- **DO NOT** use or charge the device near water or in wet environments.
- **DO NOT** retrieve the device if it falls into water while charging. Disconnect the power supply before attempting to remove it from the water.
- **DO NOT** handle the charger or power cable with wet hands.
- **DO NOT** unplug the charger by pulling on the cable. Always pull the plug to disconnect from the power source.
- **DO NOT** modify, tamper with, or disassemble the charger or device.
- **DO NOT** allow children to operate the device without adult supervision.
- **DO NOT** use the device if it is not working properly or has been dropped or damaged.

Cleaning & Maintenance

Before placing the toothbrush into the charging case, ensure that the toothbrush has been cleaned and completely dried. This helps prevent moisture or debris from affecting the charging contacts or damaging the charging case and its contents.

To clean the toothbrush handle (body), use a soft cloth lightly dampened with water to gently wipe the surface. This will help remove toothpaste residue, water spots, dust, and other debris.

DO NOT use harsh chemicals, solvents, or abrasive cleaning agents, as these may damage the surface of the toothbrush.

DO NOT clean the bristle end of the toothbrush head with a damp cloth. The bristles should be rinsed under running water and allowed to air dry completely before storing.

IMPORTANT: Ensure toothbrush body and toothbrush head are dry before closing the lid to help prevent bacterial growth

Storage & Transportation

- Store the charging case at ambient temperatures between 20–25°C (68–77°F) in a dry, covered location to minimise exposure to moisture and ultraviolet (UV) light.
- **DO NOT** place heavy objects on the charging case or subject it to crushing forces during storage or transport.
- Ensure the toothbrush body and brush heads are completely dry before placing them in the case for storage or transport.

Troubleshooting

Problem:

The toothbrush will not work.

Possible Cause:

May require charging.

Solution:

Check that the toothbrush is charged.

If not, fully charge the toothbrush.

Problem:

The toothbrush is charged
but will not start.

Possible Cause:

Toothbrush head not in place.

Solution:

Check that the toothbrush head is inserted all the way onto the toothbrush leaving only a small gap. If not, gently remove and re-insert the toothbrush head onto the toothbrush handle and try to switch it on again.

Problem:

The toothbrush is not charging

Possible Cause:

The toothbrush may not be properly inserted into the charging case. The charging base may not be connected to a power source, or cables may be damaged/require replacement.

Solution:

Check that the toothbrush is fully inserted onto the charging case and that the charging base is connected to a power source.

To check, safely disconnect from the power source and inspect cables for damage. If damaged, do not operate the unit and contact Customer Support.

Warranty

BON CHARGE products are covered by a 12-month limited warranty against defects in materials and workmanship under normal use. The warranty period begins on the date the product is purchased by the original customer.

In some countries or jurisdictions, applicable law may provide additional rights or require a longer minimum warranty, guarantee or liability period. Where this applies, the longer mandatory period and any additional consumer rights will continue to apply.

Nothing in this warranty excludes, restricts or modifies any warranty, guarantee, condition, right or remedy that cannot lawfully be excluded, restricted or modified under applicable consumer law.

If your product develops a fault, please contact BON CHARGE Customer Support as soon as possible. To help us assess your claim, we may ask you to provide photographs or a video of the issue, proof of purchase, or return the product for inspection.

If we confirm that the product has a defect covered by this warranty, BON CHARGE will provide an appropriate remedy, which may include repair, replacement or a refund. BON CHARGE will also cover reasonable return shipping costs where required.

Warranty (Continued)

This warranty:

- Applies only to the original retail purchaser.
- Requires original proof of purchase.
- Applies only when purchased from an authorised retailer or reseller.
- Applies only when the device is used with authorised accessories and as instructed.

This warranty does not cover damage caused by:

- Accident, misuse, abuse or alteration.
- Improper care or storage.
- Normal wear and tear.
- Use with unauthorised accessories.
- Use other than as instructed.
- Connection to incorrect current or voltage.

For the most up-to-date information on returns, including eligibility, timeframes and any applicable fees, please visit www.boncharge.com/pages/shipping-returns or contact BON CHARGE Customer Support and follow the instructions provided.

BON CHARGE is not responsible for incidental, special or consequential damages resulting from use of the device, except where such exclusions are not permitted by applicable law.

If the device becomes defective within the warranty period, contact the retailer where the device was purchased or the BON CHARGE Customer Support team.

DO NOT return the product to any address listed in this manual.

Disclaimer

This product is intended to be exclusively used with the BON CHARGE Red Light Toothbrush and BON CHARGE Toothbrush Replacement Heads. This product is not intended to diagnose, cure or prevent any disease. BON CHARGE makes no claims, representations or warranties regarding the ability of this product to cure any physical ailments. A qualified Healthcare Professional should be consulted regarding any condition requiring medical attention.

Customer Support

For questions or tips on product use and care tips, warranties or returns, please contact our support team via our website:
boncharge.com/contact.

Symbols

Symbols: Meaning:



Complies with FCC limits for electromagnetic emissions



UK Conformity Assessed as per UK Directives on health, safety and environmental protection standards



Meets safety and performance standards for sale in Europe



Consult instructions for use



RoHS directive 2011/65/EU — Restriction of the use of certain hazardous substances in electrical and electronic equipment

Symbols (Continued)

Symbols: Meaning:



Complies with Australian and New Zealand electrical safety and electromagnetic compatibility standards



Only use USB cable provided



Do not dispose in household waste. Separate collection for electrical and electronic equipment



Keep dry



Batch/Lot number



Manufacturing date



Manufacturer



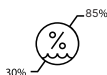
Distributor



Keep away from direct sunlight



Safe to use between 0°C – 40°C



Safe to use between 30% – 85% humidity



Recycle cardboard

Not made with natural rubber latex.



BON CHARGE



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Saturnusstraat 95,
'S-Gravenhage Zuid-Holland 2516 AG NL



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